



Biomedical Equipment Technician/Installer

Location

US-MI-Metro Detroit

Company Name

SPOT Imaging

SPOT Imaging is the world leader in Pathology Imaging. This year marks SPOT Imaging's 50th year anniversary. Our long term success stems not only from our great designs, but from our excellent customer support. SPOT Imaging continues to provide a small, friendly work environment while being a global company.

More information about this job

Overview

The Biomedical Equipment Technician/Installer (BETI) provides clinical equipment installation, services and training under the close supervision of SPOT Imaging management. Duties include, but are not limited to, assembly, validation and inspection of clinical equipment for completeness, mechanical and electrical safety, and proper operation. The individual also performs planned maintenance inspections, calibrations, and repairs of SPOT Imaging equipment. The BETI assists other technicians in the troubleshooting and major repair of equipment. The individual demonstrates adherence to the SPOT Imaging's core values in all professional interactions by showing respect to all people, creating real value, initiating meaningful change, and exhibiting integrity. The BETI will be expected to travel 50% of the time.

Responsibilities

Assemble and Install at customer's sites (50%)

- Install, calibrate and repair Pathology Imaging equipment.
- Inform supervisors of the status of repairs, scheduled inspections, unusual equipment situations, and any customer concerns
- Work closely with Regional Account Managers to understand client needs and schedule installations.
- Work with, direct, and document the activities of customers technician's to ensure proper service delivery
- Assist with Special Projects as assigned
- Responsible for ensuring all service, install and documentation is complete, timely, and accurate

Account Relationship Management (25%)

- Build and maintain customer relationships
- Discuss equipment status and functionality with clinicians
- Train clinician users on SPOT Imaging Pathology equipment
- Adheres to the Mission, Vision, and Values of the organization(s) served.
- Provide a positive representation of SPOT Imaging by integrating the core values into job performance

Inventory

- Perform periodic inspections of current inventory status
- Performs Incoming Inspections to maintain a complete and accurate inventory of parts and permanently assigned demo equipment inventory.
- Maintain the accuracy and integrity of the equipment database to include inventory, performance assurance (PA) schedules, nomenclature, and service history

Qualifications

Education and Work Experience

- Associates degree in a technical/electronics field or biomedical engineering
- 3-5 years experience working with biomedical equipment in a clinical engineering environment preferred.
- Computer Technician experience a plus.

Knowledge

- Understand basic computer hardware setup
 - Difference between common IO Ports (USB, Serial, etc.)
- Ability to perform minor computer administration
 - Familiar with Windows 7 or newer device manager and driver policies
- Engineering/Analytical Mindset
 - Ability to quickly run down issues that may occur during installation and formulate theories to test
- Ability to clearly communicate issues/client requests through written documentation.