

One-Year Hardware Warranty Statement

Diagnostic Instruments, Inc. (henceforth referred to as Diagnostic) warrants to the purchaser, that the system will be free of defects in material and workmanship per the specifications for the product that are in effect at time of manufacture for a period of one (1) year, beginning on the date of invoice for the equipment.

Diagnostic shall, at its choice, repair or replace, free of charge, any product that, upon inspection by Diagnostic, is found to be defective, returning the system to its original functional state. To the extent reasonable and possible, components used in repair will be the same as the original components.

Abuse, misuse, or improper maintenance and/or repair during the warranty period, as determined by Diagnostic, invalidates the warranty. This warranty does not cover defects due to ordinary wear and tear, or Acts of God/natural disasters. Returned products must be accompanied by a valid Return Materials Authorization (RMA) number provided by Diagnostic or they will not be accepted. Please contact Diagnostic to be issued an RMA number.

Shipping to Diagnostic is the responsibility of the customer. Return shipping to the customer is provided by Diagnostic via UPS Ground in the contiguous United States and via UPS Expedited to international destinations. Alternate shipping methods are available at an additional cost to the customer.

Repairs or replacements will be warranted as long as this warranty is valid, or for a maximum of 90 days after and applicable to the specific repair should that repair be completed within the last 90 days of the warranty period.

In no event, and under no circumstance shall Diagnostic be liable to any individual or entity for any indirect, special, consequential, or incidental losses or damages, including without limitation, lost profits. This agreement does not warranty the function of this system with unsupported or future versions of computer hardware, operating system software, other 3rd party software, or SPOTTM software.

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